

QUALCARE WORKERS' COMPENSATION COVID-19 INTERIM BILLING GUIDANCE

For Providers

Updated March 26, 2020

- In an effort to remove barriers for our customers to access timely and safe care, while ensuring that providers can continue to deliver necessary services in necessary settings, QualCare Workers' Compensation will allow providers to bill a standard face-to-face visit for all virtual care services, including those not related to COVID-19.
- This means that providers can perform services for QualCare Workers' Compensation customers in a virtual setting and bill as though the services were performed face-to-face.
- Providers should not use a GQ modifier.
- Providers will be reimbursed consistent with their typical face-to-face rates.



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