



PPO Network Quick Reference Guide

Visit: www.QualCareInc.com for Provider Search, forms, announcements and NAVINET access

Visit: www.NAVINET.net to Confirm Eligibility, Check Benefits, View Authorizations and Claims Status inquiries

Phone Number

Pre-Certification.....	}	1 (800) 992-6613
Provider Relations.....		
Member Services.....		

Claims Submission Address

PPO Claims
 QualCare Inc. PO Box 249
 Piscataway, NJ 08855-0249
 For Electronic Claims Submission use
NEIC Payor Code: 23342

Emblem GHI/HIP, Humana, Coventry and all other TPA's, see member ID Card for address and Payor ID

Office Visit Copay's- See ID Card

Hospital Employees	Non-Hospital Employees
When available, all Hospital Employees should be directed to their hospitals for Diagnostic Testing, Treatments and Laboratory Services	Non-Hospital employees should refer to the QualCare Website for an in-network facility: www.qualcareinc.com

Pre-Certification requirements may vary depending on client. Please call our Pre-Cert department to verify.

All Inpatient Admissions	Skilled Nursing
Mental Health and Substance Abuse (Inpatient Only)	Home Health Care
Hospice Care	MRA's & PET Scans
Select Same Day & Outpatient Surgeries	Pain Management Treatment
PT, OT, ST, Cognitive Therapy and Cardiac Rehabilitation	DME purchase greater than \$500 & all rentals
High Cost Injectable Rx Medications excluding Chemotherapy	All Outpatient Infusion (excluding Chemotherapy and any Infusion administered in a physician's office)
Maternity (Pre-Natal Care) Copayment- first visit only Ultrasounds greater than 3	Additional Services Prosthetics- Orthotics- Dialysis- Home Infusion- Transplant Evaluations- Elective Transportation (Ambulance except emergency)